



CONFLICT	RUDE	MEAN	BULLYING
Occasional.	Occasional.	Once or twice.	Is Repeated.
Not planned, in the heat of the moment.	Spontaneous, unintentional.	Intentional.	Is planned and done on purpose.
All those involved are upset.	Can cause hurt feelings, upset.	Can hurt others deeply.	The target of the bully is to cause upset.
All those involved want to work things out.	Based in thoughtlessness, poor manners, narcissism.	Based in anger, impulsive cruelty.	The bully is trying to gain control over the target.
All those involved accept responsibility.	Rude person accepts responsibility.	Behaviour often regretted.	The bully blames the target.
An effort is made by all involved to solve the problem.	Social skill building could be of benefit.	Needs to be addressed/should NOT be ignored.	The target wants to stop the bully's behaviour but bully does not.



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